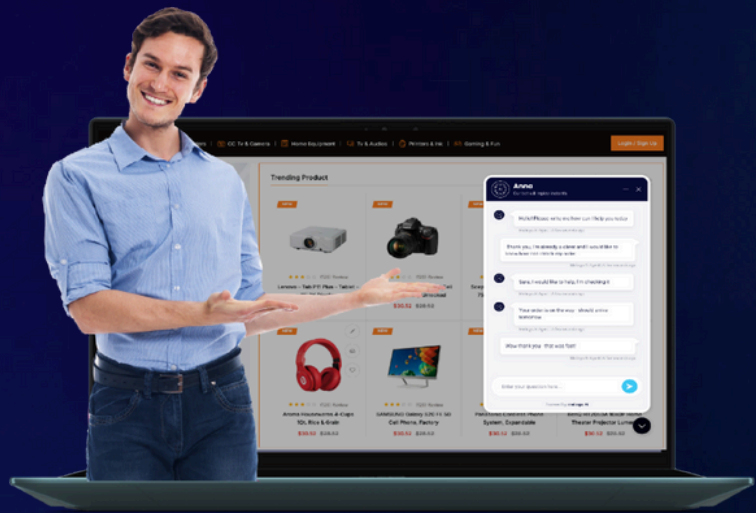


Farewell chatbots, Hello AI Service Agent

At Melingo, we've redefined chats, turning interactions into genuinely smart, engaging, and human-like experiences, any language, 24/7



Service Challenges

- No 24/7 Support
- Long Training Time
- Regulatory and Geographic Delays
- Scripted answers by chatbots
- Minimal first call resolution
- Slow progression in resolving queries



Melingo AI Service Agent

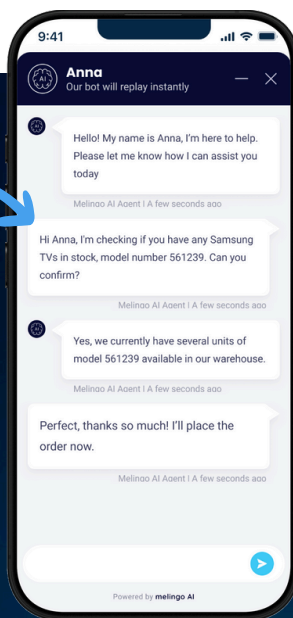
- > Available 24/7 coverage
- > Unified knowledge access
- > Chat naturally, like human
- > Answer FAQ service questions
- > Solve support queries autonomously
- > Qualify and route query to team
- > Expert Support

Melingo AI Agent VS chatbots :

- > Answer queries in seconds versus hours
- > Resolve tickets without human 80%
- > Cut Support Costs by 70%
- > Improve efficiency by 54%

Why Melingo for Service

- ✓ Multi-agent AI architecture
- ✓ Integrate with your CRM / support system
- ✓ Enterprise-grade security & compliance
- ✓ Custom-trained on your FAQs, docs, tickets
- ✓ No seats limitations



Integrations- You Name it!



Any CRM | Any Omnichannel!

Trusted by:

FACTORY 54

DREAME

